

Sixpenny Handley and Chalke Valley Practice

# Practice News

Volume 1, Issue 1  
August 2009

Please **DO NOT** come into the surgery if you have flu like symptoms. Please ring the Pandemic Flu Service first

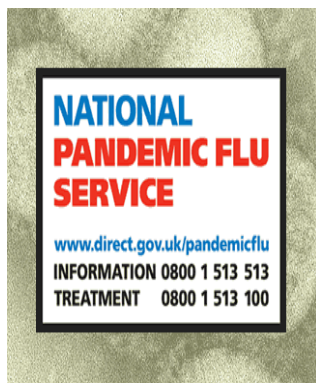
## New Launch Newsletter!

At last we are re-launching our newsletter. We think the old newsletter was missed.

If you want to see more newsletters please return the attached slip to the practice manager.

### Swine Flu (H1N1) News

- The situation is changing on a daily basis as is the guidance
- Please remember at the moment the illness is mild in most people
- If you are worried about symptoms or contact with sufferers please telephone for advice in the first instance



- Within normal working hours we are available. Please try and phone before 10.30am if you wish to speak to a doctor
- Out of hours try NHS Direct or the out of hours service on **0845 600 1013**
- On line advice can be obtained at [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)

### Dispensing Drugs

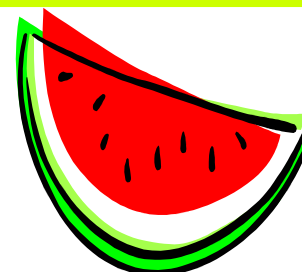
- We have a brilliant team who work tirelessly to process all repeat and acute drug prescriptions. On average the girls process 7000 prescriptions each month!
- We are hoping the team will all achieve NVQ level 2 in dispensing soon.
- There are times when things do not go as we would all like. It is not for lack of trying. Occasionally the team is subjected to inappropriate rudeness which does not help anyone. We will try our hardest to sort out any problems as quickly as we can. Please bear with us!

### Premises

We are hoping to extend the surgery in Sixpenny Handley. The planners are not very encouraging. If you can support us in any way please let us know.

### Patient Participation Group

We plan to have a meeting in the Autumn to recruit enthusiastic patients who would like to be involved. Watch this space and/or contact Bill Carter our practice manager if you might be interested.



*Eat healthily and have a healthy life!!!*

*By Phoebe Morgan Aged 10  
Quote of the month!*

### Other news

- **Yvonne Chivers**, our lead practice nurse, is leaving at the end of August to start a new life abroad. We wish her every success.
- We have appointed a new nursing team leader called Angela Bennett, who we will welcome in September 2009!
- Dr Michelle Tan is our GP registrar and is working hard to finish her 3 year GP training
- Our **reception team** have the hardest job in the practice. They manage a huge number of queries each day. They do it with great integrity and humour. We think they are the best! If you do please tell them.

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## Do you want more newsletters in the future?

I would like to see more newsletters in the future  
because they are useful

Yes / No

I would NOT like to see more newsletters in the future  
because they are not useful

Yes / No

Do you think it would be helpful to circulate the news-  
letter in the Downsman and other parish magazine?

Yes / No

Please write below any topics you would like to hear  
about relating to the surgery